

With its sixty years of experience, Tresoldi Metalli is to be seen as a leader in the field of metals and metalworking both in the industrial and in the construction sectors.

Our belief that processes for the provision of services to Customers can be significantly improved, while also enhancing the efficiency of the structure, has generated a need to shape a Quality Management System with the following objectives:

- Ensuring a high product quality;
- A dynamic and flexible structure, a constantly well-stocked warehouse and short and efficient delivery times;
- Ensuring that the Customer's requirements are met, by regularly monitoring their satisfaction and any possible recall or report, which must be promptly acknowledged and analyzed in order to identify the reasons and the possible corrective actions;
- Aiming for continuous improvement, by verifying the merits of the System and of the Company through monitoring, constant evaluation and analysis of the performance of processes;
- Promoting the so-called risk-based thinking, to be understood as the ability to analyze the Company's context and identify the factors, whether internal or external, that are liable to bring harm to Tresoldi Metalli and its stakeholders or promote its growth;
- Providing all the staff with the necessary information to operate in line with this Policy and with the necessary resources and training to achieve this general objective;
- Regarding protection of the environment and of health and safety in the workplace as essential aspects of our activity, in each area of the Company's business;
- Consulting and involving each employee of Tresoldi Metalli in the organization management to the extent of their respective responsibility, so that everyone can significantly contribute to the evolution of the organization and the system.

The Management of Tresoldi Metalli considers the following as essential key points:

- commitment to compliance with the applicable laws and regulations;
- commitment to involvement of the departments in charge, also through the definition and dissemination of development goals and the relevant implementation plans;
- commitment to staff training and development, in order to create and improve awareness of non-conforming or emergency situations;
- ensuring proper application of the technologies used and, where possible, improve these technologies or adopt technologies that are more advanced in terms of quality;
- regularly assessing the skills of its staff and equipment, in order to ensure full ability to meet explicit and implicit requirements of Customers and stakeholders;
- commitment to continuous improvement of the Management System in accordance with the requirements under ISO 9001:2015.

The achievement of these goals is measured by indexes of a mainly quantitative nature, as well as through the analysis of non-conformities, complaints and reports.

The Management System Manager is responsible for setting, planning and coordinating the business improvement programme, carrying out the necessary checks on its implementation and conformity, contributing to staff training on this matter as well as providing for the necessary corrective actions regarding the System.

We strongly believe that pursuing this Policy will bring concrete benefits to the Organization, its Customers and stakeholders, thus achieving general satisfaction.

The Management is responsible for promoting a System Review at least once a year, through suitable indexes to assess, measure and verify the goals set.

This Policy is made available to all stakeholders, both within and outside the Company, and is subject to regular assessments and updates during the Management Review in order to ensure the adequacy and effectiveness of its contents.

It clearly results from the above that this document is reviewed to implement changes in laws, expectations of society and of stakeholders, background changes, as well as organizational, product, and process changes.

A concrete objective of the Management is to disseminate this Policy and make it understood to all stakeholders.

Pozzonovo, 1 August 2024

The Management

  
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